

LACONI –CSS

FALL PROGRAM - THURSDAY, NOVEMBER 15, 2012

The event was held at the Fountaindale Public Library in Bolingbrook. Vicky Greear was our hostess and provided a delicious continental breakfast. Tobi Oberman, Monica Harris, and Crystal Vela greeted registrants and Susan Farid verified program fees and email addresses were accounted for. Other advisory board members assisted with distributing folders with all of the program details. Vicky and her staff offered tours of Fountaindale's beautiful building after the program. There were 127 guests in attendance.

Rosemary Kauth, the president, welcomed the group and began the business meeting at 9:45 am. The officers and committee members were introduced.

Rosemary extended an invitation for attendees to join the advisory board.

Vicky welcomed attendees to the program and went over general information about restrooms, tours, etc.

Kandice Krettler announced that the past program minutes were in participants' folders.

Susan Farid gave the treasurer's report.

The Business Meeting concluded at 10:00am.

Rosemary introduced the speaker, William "Bill" A. Badzmierowski, from the Crisis Prevention Institute (CPI). Bill is the Director of Instructor Services. Bill gave a very informative presentation. He discussed a few areas of workplace behaviors to watch for including:

- Maintaining a respectful workplace culture.
- Discussed major risk factors of jobs.
- Factors to consider when conducting an environmental assessment of your work environment.

Bill talked about the integrated experience and how the integrated experience is the concept that our attitudes and behaviors impact the attitudes and behavior of others, and vice versa.

Finally, Bill spoke about paying attention to behavioral cues, respectfully setting limits, how to constructively manage a negative assertion, and what to do if a situation becomes dangerous.

The program ended 11:35am.

Vicky and her staff offered tours of the building to participants.

Participants were encouraged to fill out a survey for both the CPI Institute and the LACONI-CSS section.

Our spring program will be held at the Oak Park Public Library on Thursday, March 21, 2013 and the topic will be “Advancing the User Experience: How Libraries Today are Changing for the Better” and will be presented by Monica Harris.

Respectfully submitted,
Kandice Krettler, Secretary
November 15, 2012